

# Report and Image Access — for Patients

The Garran Medical Imaging Patient Web Portal and App allow you to view your medical imaging results on your computer or mobile device. Once your results are available an email or SMS containing a web link and activation key will be sent to you. Once your account is created any further imaging with us can be automatically added to that account without the need to register your details again.

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## Web Portal Instructions

- Click on the link in the email that was sent to you. You will be taken to the Patient Registration page. (This page will also display the activation key you can use to register your account and login using the mobile application on a smartphone—see below).
- Select the 'Online Web Portal' option at the bottom of the page. Enter your surname and date of birth in order to authenticate yourself. Click on 'Register'.
- You will then be asked to create a password. You will need this along with your username each time you login to access your results via the web portal.

To view your results via the web browser, please go to:

[www.garranmedicalimaging.com.au](http://www.garranmedicalimaging.com.au) and select 'Patient Online image Access'

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## Patient App Instructions

- Download the App for your iPhone, iPad or Android device – search your App store for: 'GMI Patient Access'.
- Open the app and select the 'Activate' button to register your device.
- Enter the activation key available from the link that was in the email or SMS sent to you.
- Enter your date of birth in order to authenticate yourself. Select 'Confirm'.
- Read and accept the terms and conditions and select 'Accept'.
- You will then be prompted to setup a 4 digit pin. You will need to enter this pin each time you use the app to access your results.
- Select 'Finish' and you will be taken back to the home screen where you will enter the same pin that you have just created.
- Enter your pin, then select 'Login'.
- You will now see the inbox with a list of your examinations.



Your log in details:

Username: \_\_\_\_\_

Password: \_\_\_\_\_

Pin: \_\_\_\_\_